

# RHEA ANGELINE PINTO

PRODUCT THINKER AND DESIGNER

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## PERSONAL STATEMENT

Senior UX Designer with 3+ years of experience designing enterprise and internal platforms, specialising in complex workflows, search-heavy systems, and analyst-facing tools.

Experienced in operating within structured delivery environments, embedding user testing into every sprint, and aligning UX decisions with product, engineering, and accessibility constraints.

## WORK EXPERIENCE

LSEG

### UX DESIGNER

May 2022 - Present

- Led UX work across internal analyst-facing platforms (DBOR, CIQM), focusing on search reliability, task ownership, and cross-system hand offs.
- Worked closely with UX Leads and Product Owners to shape MVP scope, prioritising high-leverage workflow fixes over feature breadth.
- Embedded moderated user testing into every sprint, using recurring behavioural patterns to guide iteration rather than one-off feedback.
- Designed workflows for complex data environments, reducing analyst reliance on spreadsheets and manual workarounds.
- Partnered with Microsoft UX teams and internal engineering to align interaction design with back-end constraints and delivery timelines.
- Delivered developer-ready designs with documented interaction logic, accessibility considerations, and edge cases.
- Contributed to accessibility-compliant solutions (WCAG), improving usability across analyst tools and internal systems.

PAYSAFE GROUP

### UX INTERN

Apr 2021 - Sept 2021

- Identified usability and accessibility gaps in internal business portals, contributing to navigation and compliance improvements.
- Supported usability testing and accessibility audits, translating findings into actionable design recommendations.

JUPITER

### PRODUCT DESIGN INTERN

Dec 2020 - Feb 2021

- Designed wireframes and UI components for consumer-facing platforms, supporting navigation clarity and visual consistency.
- Contributed to information architecture and accessibility improvements across web and Android interfaces.

## CERTIFICATES

### Certified Usability Analyst (CUA)

Human Factors International, 2021

### UI MASTERCLASS

The Designership @TheMizko

### Advanced certificate in Graphic Design

FX School, Andheri

### ACCESSIBILITY - TO DESIGN FOR ALL

Interaction Design Foundation

## SKILLS

### CORE SKILLS

- Enterprise & internal platform design
- Complex workflow and task orchestration
- Search-heavy experiences & information architecture
- User research & sprint-based validation (testing every sprint)
- Accessibility-first design (WCAG-aware)
- Design systems & pattern consistency

### UX ENGINEERING & DELIVERY

- Design-to-development handoff (states, edge cases, specs)
- Interaction logic & state modelling
- Accessibility implementation awareness
- Developer-ready documentation
- Working within backend, data, and delivery constraints
- Close collaboration with engineering and product

### TOOLS

- Figma
- Figjam
- Adobe After Effects
- Adobe Experience Manager (AEM)
- HTML, CSS (layout, responsive behaviour, accessibility semantics)
- React Native (component-based UI prototyping)

## EDUCATION

### PGD in Design and Innovation

(2019 - 2020)

ISDI School of Design

### BA in ECONOMICS

(2016 - 2019)

Wilson college, Autonomous university

## VOLUNTEERING ACTIVITIES

### EDITORIAL HEAD

Rotaract Club of Wilson College, 2016-2017

### SECRETARY

Rotaract Club of Wilson College, 2017-2018

## LANGUAGES

### ENGLISH

Professional proficiency